

July 4th, 2023

Dear Valued DigiWallet Merchants,

New Feature Announcement: Cash Out (Transfer) to Banks and select Credit Unions available starting July 10th, 2023!

We are excited to announce that effective July 10th, 2023, you will be able to transfer your DigiWallet funds directly to your bank or credit union account, providing you with enhanced convenience and flexibility in managing your finances. By linking your DigiWallet account with your bank or credit union, you can easily transfer your funds with just a few clicks on your device, eliminating the need for manual transfers and long wait times.

Kindly note that a flat rate fee of \$1.25 per transfer will now be applicable when transferring your DigiWallet funds to banks and credit unions. This fee is to cover the costs associated with transfers between financial institutions. We assure you that we have kept the fee as minimal as possible to ensure a fair and reasonable transaction for our merchants/agents. Please note that the fee will be clearly displayed to you during the cash-out process, and the exact amount will be disclosed upfront.

To access this new feature, you will need to update your DigiWallet app to the latest version. The app will provide step-by-step instructions on how to link your bank or credit union account for seamless funds transfers. Please be assured that this integration maintains stringent security measures to protect your financial information.

If you have any questions or require further assistance regarding this new feature or any other aspect of the DigiWallet platform, please feel free to reach out to your dedicated Sales Representative. We are here to help you and ensure that your experience with DigiWallet remains exceptional.

Thank you for your continued support and trust in DigiWallet. We look forward to providing you with more innovative solutions in the future that will continue to simplify your financial operations.

Sincerely,



Mr. Delroy Rhaburn
Sales Manager – DigiWallet Ltd